

Pacific Federal Credit Union

PATTI AUDIO RESPONSE SYSTEM

24-Hour Access to Your Credit Union Account

(909) 444-7611

PATTI (short for Pacific FCU Audio Teller for Touch Tone Information) audio response system lets you keep in touch with your accounts at the Credit Union 24 hours a day, seven days a week. Call from anywhere—all you need is a touch-tone phone!

How to use PATTI

1. Dial (909) 444-7611
2. Enter ACCOUNT NUMBER, then #
Your account number is listed on your statement.
3. Enter PIN, then #
Contact the Credit Union to obtain your PIN..
4. Enter a TRANSACTION CODE, then #
See "Transaction Codes"
5. To END, hang up or press 99#

Tips to ensure a smooth transaction

Remember to press # after each entry.

To erase the last transaction press **

Enter the exact amount for transactions: Example: \$25.00 = 2500#

That's all there is to it!

Transaction Codes

<i>Share Accounts</i>		<i>Loans</i>	
Share Balance	72# or SB#	Loan Balance	52# or LB#
Cleared Checks	73# or SD#	Loan Payments	57# or LP#
Last Deposits	53# or LD#	Loan Payoffs	57# or LP#
Last Withdrawals	59# or LW#		
Share Withdrawal	79# or SW#		
Share Transfers	78# or ST#		
Tax Information	84# or TI#		

Suffix Conversion Table

<i>Common Suffixes</i>		<i>All Suffixes</i>		
Regular Savings	A = 21#	A = 21#	J = 51#	S = 73#
Checking	X = 92#	B = 22#	K = 52#	T = 81#
Christmas Club	C = 23#	C = 23#	L = 53#	U = 82#
Money Market	Y = 93#	D = 31#	M = 61#	V = 83#
		E = 32#	N = 62#	W = 91#
		F = 33#	O = 63#	X = 92#
		G = 41#	P = 71#	Y = 93#
		H = 42#	Q = 77#	Z = 99#
		I = 43#	R = 72#	

TERMS AND CONDITIONS

When you use PATTI you agree to the following terms and conditions:

1. Only joint owners on your primary savings account are authorized to use this service. You should not disclose your PIN number to anyone not authorized to sign on your primary savings account.
2. Pacific Federal Credit Union may terminate this agreement and your use of PATTI if:
 - a. You or any joint owner on your account breach this or any other agreement you have with Pacific Federal Credit Union, or
 - b. Pacific Federal Credit Union has reason to believe that there has been an unauthorized use of your PIN. You or any joint owner on your account may notify Pacific Federal Credit Union that this agreement is cancelled.
3. All the terms and conditions associated with your savings account, checking accounts, or loan accounts which are affected or accessed by PATTI are incorporated by this reference.
4. Any authorized user of your PIN will have complete access to any and all sub-accounts of your primary account number. (That is why it is important not to disclose your PIN.)
5. Pacific Federal Credit Union reserves the right to change the terms and conditions of this agreement and to notify you of such changes.
6. Amendments to this agreement may be provided to you, in accordance with applicable law, without restatement of the above terms.

